

# TEST REPORT

**Name of Sample:** my-shield Hand Sanitizer Gel with Aloe Vera

**Applicant:** Enviro Specialty Chemicals Inc.

**Method Number:** ASTM E1115-11 Standard Test Method for Evaluation  
of Surgical Hand Scrub Formulations

## CANEW TESTING AND CERTIFICATION LTD

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- 1 . The present test report is invalid without the match mark of the special test report stamp and CANEW signatures of responsibility.
- 2 . In the event that there are any questions regarding this report the customer should provide a written demand to CANEW within 15 days following the reception of the report.
- 3 . The testing provided has been completed and will not be repeated.
- 4 . The present test report issued only concerns the testing of samples provided and identified herein.
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## Test Report

**Name of Sample** my-shield Hand Sanitizer Gel with Aloe Vera

**Production Date/Batch** #110913. 1

**Client** Kyosay Global Product Development Limited on behalf of Enviro Specialty Chemicals Inc.

**Manufacturer** Enviro Specialty Chemicals Inc.

**Test Standard** ASTM E1115-11 Standard Test Method for Evaluation of Surgical Hand Scrub Formulations

**Sample Received Date** November 15, 2013

**Test Period** November 16, 2013- January 20, 2014

**Items of Analysis**

- 1.Immediate Activity
- 2.Persistent Activity
- 3.Cumulative Activity

Prepared By : \_\_\_\_\_ Authorized By : \_\_\_\_\_

**CANEW TESTING AND CERTIFICATION LTD**

Issue date: January 20, 2014



**Sample Description**

Sample	my-shield Hand Sanitizer Gel with Aloe Vera			Brand	my-sh
Specification	Non-alcohol hand sanitiz	Quantity of Sample	1 set	Batch Number	#110913
Order	#110913. 1	Packing of sample	in bottle	Packing of sample	in bottle

CERTIFICATION LTD  
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**Test Results**

Test	Sampling time	Baseline Count (CFU)	3-day average values (log <sub>10</sub> )	Sampling time	sampling Fluid (CFU)	Immediate Activity (log <sub>10</sub> )	Sampling Time (Hours of glove wear)	Sampling Fluid (CFU)	Persistent Activity (log <sub>10</sub> Reduction Value)	Sampling Time (Day1 or 5 : 2 or 12 times of Scrub)	Samp Fluid (CFU)
ft	Day 1	7.1×10 <sup>5</sup>	5.853	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	6.8×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.5×10 <sup>5</sup>			0		12h	2	3.8	/	/
ht	Day 1	6.9×10 <sup>5</sup>	5.861	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.3×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.6×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ft	Day 1	8.5×10 <sup>5</sup>	5.912	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.2×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.8×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ht	Day 1	8.4×10 <sup>5</sup>	5.919	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.3×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.2×10 <sup>5</sup>			0		12h	1	>5.0	/	/



**Test Results**

Site	Sampling time	Baseline Count (CFU)	3-day average values (log <sub>10</sub> )	Sampling time	sampling Fluid (CFU)	Immediate Activity (log <sub>10</sub> )	Sampling Time (Hours of glove wear)	Sampling Fluid (CFU)	Persistent Activity (log <sub>10</sub> Reduction Value)	Sampling Time (Day1 or 5: 2 or 12 times of Scrub)	Samp Fluid (CFU)
ft	Day 1	7.9×10 <sup>5</sup>	5.907	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.0×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.3×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ht	Day 1	8.0×10 <sup>5</sup>	5.903	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.9×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.1×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ft	Day 1	7.3×10 <sup>5</sup>	5.879	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.8×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.6×10 <sup>5</sup>			0		12h	2	3.8	/	/
ht	Day 1	7.0×10 <sup>5</sup>	5.883	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.0×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.9×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ft	Day 1	6.9×10 <sup>5</sup>	5.873	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.5×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.0×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ht	Day 1	7.2×10 <sup>5</sup>	5.869	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.2×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.8×10 <sup>5</sup>			0		12h	1	>5.0	/	/



**Test Results**

id	Sampling time	Baseline Count (CFU)	3-day average values (log <sub>10</sub> )	Sampling time	sampling Fluid (CFU)	Immediate Activity (log <sub>10</sub> )	Sampling Time (Hours of glove wear)	Sampling Fluid (CFU)	Persistent Activity (log <sub>10</sub> Reduction Value)	Sampling Time (Day1or5: 2or12 times of Scrub)	Samp Fluid (CFU)
ft	Day 1	8.3×10 <sup>5</sup>	5.917	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.0×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.5×10 <sup>5</sup>			0		12h	2	3.8	/	/
ht	Day 1	7.9×10 <sup>5</sup>	5.910	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.2×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.3×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ft	Day 1	8.2×10 <sup>5</sup>	5.896	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.5×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.9×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ht	Day 1	8.0×10 <sup>5</sup>	5.886	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.4×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.7×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ft	Day 1	8.1×10 <sup>5</sup>	5.910	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.3×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.0×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ht	Day 1	8.2×10 <sup>5</sup>	5.908	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.2×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.9×10 <sup>5</sup>			0		12h	1	>5.0	/	/



**Test Results**

Site	Sampling time	Baseline Count (CFU)	3-day average values (log <sub>10</sub> )	Sampling time	sampling Fluid (CFU)	Immediate Activity (log <sub>10</sub> )	Sampling Time (Hours of glove wear)	Sampling Fluid (CFU)	Persistent Activity (log <sub>10</sub> Reduction Value)	Sampling Time (Day1 or 5: 2 or 12 times of Scrub)	Samp Fluid (CFU)
ft	Day 1	7.7×10 <sup>5</sup>	5.890	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.6×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.0×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ht	Day 1	7.9×10 <sup>5</sup>	5.899	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.8×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.1×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ft	Day 1	8.3×10 <sup>5</sup>	5.916	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.5×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.9×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ht	Day 1	8.3×10 <sup>5</sup>	5.912	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.1×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.1×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ft	Day 1	7.4×10 <sup>5</sup>	5.898	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.0×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.3×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ht	Day 1	7.7×10 <sup>5</sup>	5.905	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	7.9×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.5×10 <sup>5</sup>			0		12h	0	>5.0	/	/



**Test Results**

Site	Sampling time	Baseline Count (CFU)	3-day average values (log <sub>10</sub> )	Sampling time	sampling Fluid (CFU)	Immediate Activity (log <sub>10</sub> )	Sampling Time (Hours of glove wear)	Sampling Fluid (CFU)	Persistent Activity (log <sub>10</sub> Reduction Value)	Sampling Time (Day1 or 5: 2 or 12 times of Scrub)	Samp Fluid (CFU)
ft	Day 1	8.3×10 <sup>5</sup>	5.914	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.3×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.0×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ht	Day 1	8.2×10 <sup>5</sup>	5.917	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.5×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.1×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ft	Day 1	8.3×10 <sup>5</sup>	5.910	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.2×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.9×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ht	Day 1	8.5×10 <sup>5</sup>	5.919	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.3×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.1×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ft	Day 1	7.8×10 <sup>5</sup>	5.899	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.0×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.0×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ht	Day 1	8.1×10 <sup>5</sup>	5.907	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.2×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.9×10 <sup>5</sup>			0		12h	0	>5.0	/	/



**Test Results**

id	Sampling time	Baseline Count (CFU)	3-day average values (log <sub>10</sub> )	Sampling time	sampling Fluid (CFU)	Immediate Activity (log <sub>10</sub> )	Sampling Time (Hours of glove wear)	Sampling Fluid (CFU)	Persistent Activity (log <sub>10</sub> Reduction Value)	Sampling Time Day1 or 5: 2 or 12 times of scrub	Samp Fluid (CFU)
ft	Day 1	8.3×10 <sup>5</sup>	5.912	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.0×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.2×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ht	Day 1	7.9×10 <sup>5</sup>	5.908	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.4×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.0×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ft	Day 1	8.4×10 <sup>5</sup>	5.921	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.2×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.4×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ht	Day 1	8.5×10 <sup>5</sup>	5.924	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.3×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.4×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ft	Day 1	8.0×10 <sup>5</sup>	5.912	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.3×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.2×10 <sup>5</sup>			0		12h	2	3.8	/	/
ht	Day 1	8.1×10 <sup>5</sup>	5.919	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.5×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.3×10 <sup>5</sup>			0		12h	0	>5.0	/	/





**Test Results**

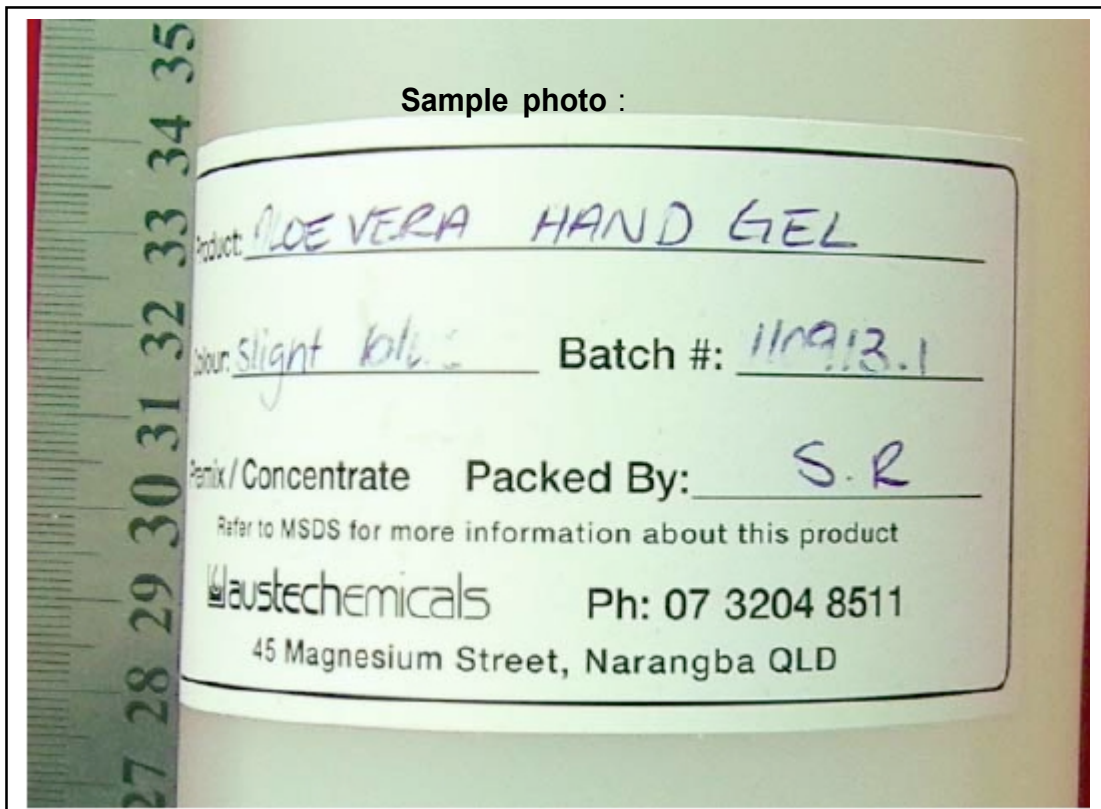
id	Sampling time	Baseline Count (CFU)	3-day average values (log <sub>10</sub> )	Sampling time	sampling Fluid (CFU)	Immediate Activity (log <sub>10</sub> )	Sampling Time (Hours of glove wear)	Sampling Fluid (CFU)	Persistent Activity (log <sub>10</sub> Reduction Value)	Sampling Time Day1 or 5: 2 or 12 times of scrub	Samp Fluid (CFU)
ft	Day 1	7.9×10 <sup>5</sup>	5.916	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.3×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.5×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ht	Day 1	8.2×10 <sup>5</sup>	5.912	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.1×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.2×10 <sup>5</sup>			0		12h	0	3.8	/	/
ft	Day 1	8.3×10 <sup>5</sup>	5.917	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.0×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.5×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ht	Day 1	8.3×10 <sup>5</sup>	5.910	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.2×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	7.9×10 <sup>5</sup>			0		12h	0	>5.0	/	/
ft	Day 1	7.8×10 <sup>5</sup>	5.914	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.2×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.6×10 <sup>5</sup>			0		12h	1	>5.0	/	/
ht	Day 1	8.1×10 <sup>5</sup>	5.910	Following a single scrub	0	+∞	3h	0	>5.0	Day1	0
	Day 3	8.0×10 <sup>5</sup>			0		6h	0	>5.0	Day5	0
	Day 7	8.3×10 <sup>5</sup>			0		12h	0	>5.0	/	/

### Remark:

1. Immediate Activity ( $\log_{10}$ ):  $\log_{10}$  reductions for each subject are calculated as average baseline  $\log_{10}$  of a hand minus  $\log_{10}$  of the post-treatment count for that hand.
2. Persistent Activity: According to the results of persistent activity ( $\log_{10}$  Reduction Value), the variance of 3 hours of glove wear,  $S_{3h}^2 = 0$ ; the variance of 6 hours of glove wear  $S_{6h}^2 = 0$ ; the variance of 12 hours of glove wear,  $S_{12h}^2 = 6.25 \times 10^{-6}$ .
3. Cumulative Activity: According to the results of Cumulative Activity ( $\log_{10}$  Reduction Value), the variance of Day1 (2 times of scrub)  $S_{Day1} = 0$ , the variance of Day5 (12 times of scrub)  $S_{Day5} = 0$ .

### Conclusion

When tested in accordance with ASTM E1115r 11, my-shield Hand Sanitizer Gel with Aloe Vera possesses Immediate Activity and Persistent Activity but Cumulative Activity could not be determined based on the test data available. Immediate Activity results demonstrated that bacterial reduction of hand flora after using the product was greater than a 5.8  $\log_{10}$  reduction factor. Persistent Activity suppressing regrowth of skin bacteria was seen to be in the same order of magnitude at 3 hours and 6 hours post treatment. Even at 12 hours after product application with hands kept occluded within surgical gloves, only a minimal lowering of antibacterial activity (suppression of growth) was observed. Persistent activity at 3 and 6 hours was  $> 99.999\%$  ( $> 5 \log_{10}$ ) while geometric mean persistent antibacterial reduction value at 12 hours was seen to be  $99.99\%$  ( $4.0 \log_{10}$ ). Cumulative Activity could not be determined from the data available because of the high kill rates with obvious near sterilization effect throughout the testing.



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**Of CANEW TESTING AND CERTIFICATION LTD.**  
**(hereinafter referred to as the company)**

**1. General Information and Definitions**

(1.1) In the event that an order for any services is placed, the Client shall accept the General Terms and Conditions. The General Terms and Conditions shall be applicable to all orders, resulting contracts and other arrangements, including all offers made or services provided by the Company or any of its affiliated companies. They are not applicable if and as far as they are in conflict with the regulations on services performed on behalf of governments, government bodies or any other public entity, or they are in conflict with mandatory provisions of local law. The Client's placement of orders as well as the conclusion of contracts with the Company shall be regarded as awareness and acceptance of these General Terms and Conditions.

(1.2) The Company strongly recommends any Client or potential Client to read the full text of these General Terms and Conditions prior to placement of any order to or conclusion of any contract with the Company. Ancillary agreements, promises and other statements made on the part of the Company staff or the experts called upon by them shall be binding only if they are expressly confirmed by the Company in writing. This shall also apply to any modifications of this clause.

**2. Provision of Services**

(2.1) With due care and skill, the Company will provide services according to Client's specific instructions as made available by the Client. In the absence of Client's specific instructions, the following is deemed as instructions given to the Company:

(a) The terms of any standard specification sheet or standard order form provided by the Company; and/or (b) Any relevant usage, practice or trade custom; and/or (c) Such methods the Company considers technically, operationally and/or on financial grounds appropriate.

(2.2) No other party is entitled to give any instructions particularly on the scope and type of the services or the reports delivered, or on the resulting certificates (the "Test Reports"), unless the Company receives prior written instructions to the contrary from the Client. The Client hereby irrevocably authorizes the Company to deliver Test Reports to a third party where so instructed by the Client or, at the Company's discretion, where it implicitly follows from circumstances, trade custom, usage or practice.

(2.3) The Information stated in the Test Reports is derived from the results of inspection or testing procedures carried out in accordance with the instructions and/or Company's assessment of such results on the basis of any technical standards, trade custom or practice, or other circumstances which should in Company's professional experience be taken into account.

(2.4) Test Reports issued after the testing of samples refer the Company's opinion only on samples under testing, which are provided by the Client, and not to the lot from which the samples were drawn or any other lot of similar products. The Company is not responsible for any information provided by the Client about sample brand, mold number, or raw data.

(2.5) Client agrees that the Company's sole responsibility is to be present at the time of the third party's

intervention and to forward the results, or confirm the occurrence of the intervention, in case Client requests the Company to witness any third party's intervention. Client agrees that the Company will use the test methods for analysis as requested in the request form, and if none is stated in the form, the Company will choose the appropriate test methods for analysis.

(2.6) The Test Reports issued by the Company will reflect the facts as recorded by it at the time of its intervention only and within the limits of the instructions received or, in the absence of such instructions, within the limits of the alternative parameters applied as provided for in Clause 2.1. The Company is under no obligation to refer to, or report upon, any facts or circumstances, which are outside the specific instructions received or alternative parameters applied.

(2.7) The performance of all or part of the services may be delegated to an agent or subcontractor by the Company. The Client authorizes the Company to disclose all information necessary for such performance to the agent or subcontractor.

(2.8) Documents reflecting engagements contracted between the Client and third parties or third party documents, e.g. sales contract copies, letters of credit, bills of lading, etc. should be made available to the Company. These are considered to be for information only, and do not extend or restrict the scope of the services or the obligations accepted by the Company.

(2.9) The Company agrees that, by providing the services to the Client, it neither takes the place of Client or any third party, nor otherwise assumes, abridges, abrogates or undertakes to discharge any duty of the Client to any third party or that of any third party to the Client. Also, it does not release the Client or any third party from any of their obligations.

(2.10) Depending on the nature of each sample, all samples given to the Company shall be retained for a maximum of 3 months or for such other shorter time period as the nature of the sample permits, and then sent back to Client or otherwise disposed of at the Company's discretion. After that time the Company will not be responsible for the samples. Storage of samples for more than 3 months shall incur a storage fee payable by the Client. If samples are returned to the Client, the Client will be billed a handling and freight fees. Special disposal charges will be billed to the Client if incurred.

**3. Client's Obligations**

The Client shall:

(3.1) ensure that all required supporting documents, information and instructions as submitted are accurate, truthful and complete. These information are to be submitted in a timely not later than 2 working days from the date of which the services are requested by the Client.

(3.2) ensure to give all necessary access for the Company's representatives to the premises where the services are to be performed and to take all necessary steps to eliminate or remedy any obstacles to or interruptions in the performance of the services;

(3.3) make available any special equipment and personnel necessary for the performance of the services, if required;

(3.4) ensure that for the safety and security of working conditions, sites and installations, all necessary measures are taken during the performance of services;

(3.5) inform the Company of any known hazards or dangers, actual or potential, associated with any order, samples, testing or any other service rendered by the Company well in advance. Those are, but are not limited to the presence or risk of radiation, environmental pollution or poisons- toxic or noxious or explosive elements or materials;

(3.6) fully exercise all its rights and discharge all its liabilities under any relevant sales or other contract with a third party.

**4. Fees and Payment**

(4.1) All Fees not agreed on between the Company and Client at the time the order is placed or a contract is concluded shall be determined by the Company's quotation (which are subject to change). All applicable taxes shall be paid by Client, as far as mandatory laws do not provide otherwise.

(4.2) Unless a specific period is established in the invoice, the Client shall pay upon receiving the invoice, but not later than 30 days from the relevant invoice date or within such other period as may be established by the Company in the invoice (the "Due Date"). The Company may also require Customer to pay before being invoiced.

(4.3) The Client shall not be entitled to retain or defer due payment of any sums to the Company on account of any dispute, counter claim or set-off against the Company. The Company reserves the right to retain or defer any due payments if any dispute arises with or it raises any counterclaim

against the Client. The Company is entitled to set off due payments against payments of the Client.

(4.4) For the collection of unpaid fees, the Company may decide to bring action in local Court of the Company. The reasonable corresponding collection costs, including attorney's fees and related costs, shall be borne by the Client.

(4.5) In case of any unforeseen problems or expenses arise while carrying out the services, the Company informs the Client. In such cases, the Company shall be entitled to charge additional fees to cover extra time and to invoice extra costs necessarily incurred to complete the services.

(4.6) If the Company is unable to perform all or parts of the services for any cause whatsoever beyond the Company's control, including the failure by Client to comply with any of its obligations provided for in the foregoing Clause 3, the Company shall nevertheless be entitled to payments of:

(1) The amount of all non-refundable expenses incurred by the Company; and

(2) A proportion of the agreed fee equal to the proportion of the services actually carried out.

**5. Suspension or Termination of Services**

In any case mentioned below, the Company shall be entitled to either suspend or terminate the provision of the services immediately and without any liability:

(5.1) Failure by the Client to comply with any of its obligations under these General Terms and Conditions and such failure is not remedied within 10 days after a notice of such failure has been delivered to the Client; or

(5.2) Any suspension of payment, arrangement with creditors, bankruptcy, insolvency, receivership or cessation of business by Client.

**6. Liability and Indemnification**

(6.1) Limitation of Liability:

(1) Clients seeking a guarantee against loss or damage should obtain appropriate insurance. The Company is neither an insurer nor a guarantor and disclaims all liability in such capacity.

(2) Test Reports are issued on the basis of the information, documents and/or samples provided by, or on behalf of the Client and solely for the benefit of the Client who is obliged to act on the basis of such Test Reports. Neither the Company nor any of its staff, agents or subcontractors shall be liable to the Client nor to any third party for any actions taken or not taken on the basis of such Test Reports, or for any incorrect results arising from unclear, erroneous, incomplete, misleading or false information provided to the Company.

(3) For any delayed, total or partial non-performance of the services arising directly or indirectly from any event beyond the Company's control, including failure by Client to comply with any of its obligations hereunder, the Company shall not be liable.

(4) The liability of the Company in respect of any claim for loss, damage or expense of any nature and howsoever arising shall in no circumstances exceed a total aggregate sum equal to the amount of the fee paid in respect of the specific service which gives rise to such claim.

(5) For any indirect or consequential loss (including loss of profits), the Company shall not have any liabilities.

(6) In case of any claim, the Client must give written notice to the Company within 30 days of discovery of the facts with all necessary documents to justify such claim. In any case, the Company shall be discharged from all liability for all claims for loss, damage or expense unless a lawsuit is brought within two years from:

(i) the performance date of the Company for its services which refers to the claim; or

(ii) the date when the service should have been completed in the event of any alleged nonperformance.

(6.2) Indemnification: Against all claims (actual or threatened) by any third party for loss, damage or expenses of whatsoever nature including all legal expenses and related costs and howsoever arising relating to the performance, purported performance or nonperformance of any services, the Client shall guarantee, hold harmless and indemnify the Company and its officers, employees, agents or subcontractors.

**7. Obligation of Confidentiality, Copyright, Data Privacy Protection**

(7.1) The Company shall be authorized to make file copies of written documents, which have been made available to it for review and which are important for processing the order.

(7.2) Insofar as Test Reports are prepared in the course of processing the order, the copyright is possessed by the Company. The Company shall grant the Client a simple, nontransferable right to use, insofar as this is necessary and in accordance with the contractually presupposed purpose. Other rights shall not be transferred; in particular, the customer shall not be entitled to modify and/or edit audit reports or to make use of such outside of his business premises.

(7.3) The Company and its staff which may be called in shall not disclose or use trade and business matters about which they have gained knowledge during the performance of their work without proper authorization.

**8. Miscellaneous**

(8.1) The validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired, even if any one or more provisions of these General Conditions are found to be illegal or unenforceable in any respect.

(8.2) Client shall not directly or indirectly entice, encourage or make any offer to Company's employees to leave their employment with the Company, during the course of providing the services and for a period of one year thereafter.

(8.3) Use of the Company's corporate name or registered marks for advertising purposes is not permitted without the Company's prior written authorization.

**9. Governing Law, Jurisdiction and Dispute Settlement**

(9.1) Unless specifically agreed otherwise, all disputes arising out of or in connection with contractual relationship(s) hereunder shall be governed by the applicable laws and regulations of the People's Republic of China.

**10. Languages**

In the event of any discrepancy between the English and the Chinese version of these General Terms and Conditions, the Chinese version shall prevail.